

HOW TO REACH US

takeETS.com
Find answers to your transit related question online at www.takeETS.com. Use ETS online tools to plan your trip (ETS Trip Planner), access transit information, monitor your bus and see its real-time location on select routes (ETS Live), buy transit passes and tickets (ETS eStore), and much more.

f Facebook.com/takeETS
"Like" us on Facebook to find the latest news, offers, contests and special events.

ETS BusLink 780-496-1600
Get automated transit information by phone 24 hours a day.

ETS Text & Ride 31100
Receive your bus schedule by text message. Just text the bus stop number to 31100 or bus stop # [space] bus route #.

Transit Information 311
Talk to a 311 agent who can assist you with transit related questions 24/7 or email 311@edmonton.ca. If calling from outside Edmonton, dial 780-442-5311.

TTY 780-944-5555
Telephone service for people with decreased hearing and/or speech abilities.

ETS Customer Service Centre 780-496-1622
Fare Product Sales, Lost & Found (Monday - Friday 8:00 am - 4:30 pm)
Closed statutory holidays

Transit Watch 780-442-4900
Report suspicious activity.

All ETS routes are accessible and all buses are equipped with bike racks, except for Community and regional buses. We are pleased to offer Smart Bus technology on select bus routes and will continually be adding more to our service. Check takeETS.com/ETSLive for updates.



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The image shows the front cover of a bus schedule. The top section is a solid green color. On the left, the word "ROUTE" is written vertically in white, followed by the numbers "108" and "136" in large, bold white font. To the right of these numbers, the bus routes are listed in white text: "Lewis Farms", "Potter Greens", "West Edmonton Mall", "Lewis Farms", "The Grange", and "The Hamptons". Below this green section, there is a black and white photograph of a young man with short dark hair, sitting on a bus. He is looking out the window to his left, with his chin resting on his hand. The bottom of the cover features a green bar with the "ETS" logo in white, bold, italicized letters.

